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CONFIRMATION NO. 1797

Bib Data Sheet

SERIAL NUMBER 10/683,786	FILING OR 371(c) DATE 10/10/2003 RULE	CLASS 714	GROUP ART UNIT 2113	ATTORNEY DOCKET NO. RPS920030176US1
APPLICANTS Richard W. Cheston, Morrisville, NC; Daryl Carvis Cromer, Cary, NC; Richard Alan Dayan, Raleigh, NC; Howard Jeffrey Locker, Cary, NC;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/09/2004				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance		STATE OR COUNTRY NC	SHEETS DRAWING 6	TOTAL CLAIMS 35
Verified and Acknowledged Examiner's Signature <u>YLW</u> Initials		INDEPENDENT CLAIMS 3		
ADDRESS 25299				
TITLE System and method for reducing trouble tickets and machine returns associated with computer failures				
FILING FEE RECEIVED 1040	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	